

PREMIER MOUNTS WARRANTY INFORMATION

All returns require prior authorization and a Return Authorization Number (RMA #). This can be obtained by calling our Customer Care Department.

Note: Custom made product or any special order product made for a specific customer, including OEM/private label product, is not eligible for return.

Defective product or product received incorrectly due to an error on Premier Mounts part will be credited to your account in full or a replacement product will be shipped to you.

All product returns will be inspected for signs of use and missing contents, such as components, hardware and installation manual. Product must be in New Condition & Suitable for Resale to be eligible for credit back to your account. All returns will incur a restocking fee as outlined below.

RESTOCKING FEE

0 – 30 Days from Invoice – 10% Restocking Fee
31 – 60 Days from Invoice – 15% Restocking Fee
61 – 90 Days from Invoice – 20% Restocking Fee

NUMBER OF DAYS IS CALCULATED FROM THE DATE PREMIER MOUNTS INVOICED RESELLER FOR THE PRODUCT.

RETURN REQUESTS WILL NOT BE APPROVED AFTER 90 DAYS FROM DATE OF INVOICE.

AN RMA NUMBER IS VALID FOR 45 DAYS

Unless specified in a separate agreement, products must be returned within 45 days of issuance of the Return Authorization Number (RMA #).