# **Certified Installer Program**

# January 1, 2020 through December 31, 2020



The Certified Installer program assures our customers that their Gamber-Johnson mounting system is not only well designed and manufactured to quality standards, but that it also is installed correctly, professionally and safely.

Members of the Certified Installer network represent a commitment to continual improvement in product knowledge, job skills, customer service and quality of workmanship. In turn,

Gamber-Johnson maintains this network through on-going technical and customer support.

# BENEFITS

Becoming a member of the Gamber-Johnson Certified Installer network benefits your company in several ways:

## CERTIFICATION

It associates your installation work with the reputation and quality that Gamber-Johnson represents.

## **BID SPECIFICATIONS**

It enables you to leverage the "Gamber-Johnson Certified Installer" designation in writing bid specifications.

#### TRAINING

It ensures that your installation team will be knowledgeable on the best installation practices and the proper mounting product for each application.

#### MARKETING

- Listed as a Certified Installer on the Gamber-Johnson web site
- Use the official Certified Installer logo on your marketing materials

# **CERTIFIED INSTALLER PROGRAM POLICY**

- Must be a Reseller / Installer of Gamber-Johnson or be an Installation Facility sponsored by a Gamber-Johnson Reseller.
- Reseller / Installers must have a good working knowledge of Gamber-Johnson Product before applying to become certified.
- The Gamber-Johnson Certified Installer program is a Facility Certification only.
- Gamber-Johnson has the final say in the certification or decertification of any facility.
- Gamber-Johnson does not certify end users.
- Must be willing to allow periodic facility visits announced or unannounced.
- Certification is tied to your Reseller's status with Gamber-Johnson. Account must be in good standing.
- Gamber-Johnson reserves the right to change or modify any policies at any time.

## HOW TO BECOME A CERTIFIED INSTALLER

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## HOW TO BECOME A CERTIFIED INSTALLER

## ELIGIBILITY

- Gamber-Johnson resellers who have been approved for certification by Gamber-Johnson.
- Independent installation companies who only provide installation services who have been sponsored by a Gamber-Johnson reseller.

## REQUIREMENTS

A 1-2 day training session at your facility for the entire Installation team is required. Topics include:

- Proper mounting system / hardware selection
- Best wiring practices
- Air Bag Safety
- Customer service skills
- Product / Installation warranty
- Customer feedback cards / Audits

## COST

In most cases, Gamber-Johnson will conduct the training at no cost.





# **INTERESTED IN BECOMING A CERTIFIED INSTALLER?**

Please fill in this application and email it back to Gamber-Johnson.

Company			
Contact			
Address			
City		State	Zip Code
Country (if outside of US)			
Phone			
Email			
Company website			
Vertical markets (check all that applies)			
Public Safety	Utility	Military	Transportation
Material Handling	Health Care	Telco	
Brief company description			
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SUBMIT BY EMAIL